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Taylor Francis Inc, United States, 2012. Paperback. Book Condition: New. 252 x 176 mm. Language: English . Brand New Book. Making IT Lean: Applying Lean Practices to the Work of IT presents Lean concepts and techniques for improving processes and eliminating waste in IT operations and IT Service Management, in a manner that is easy to understand. The authors provide a context for discussing several areas of application within this domain, allowing you to quickly gain insight into IT processes...

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- Authored by Howard Williams, Rebecca Duray
- Released at 2012



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